

LLANDDOWROR COMMUNITY FLOOD ACTION PLAN

Registered to receive Natural Resources Wales (NRW) (formerly EA Wales) Flood Warnings for RIVER HYDFRON AT LLANDDOWROR AND UPSTREAM

Natural Resources Wales will activate a Local Flood Warning Trigger from a Rain Gauge and/or the gauge in the River Hydfron when a certain level is reached. Those signed up for the Floodline Warning Scheme will receive a warning

PERSONS RESPONSIBLE FOR ACTIVATING THE FLOOD PLAN

Co-ordinator: Angela Crewes
Telephone: 01994 231 687 / 07931 731 180
Email: musidir@btopenworld.com

FLOOD WARDENS

Zone 1:
Zone 2:
Zone 3: Mark Tucker 01994 231 505 / 07885 878 042

SANDBAG BIN KEYHOLDERS

John Cameron
(01994 230 323)
Angela Crewes
Mark Tucker

NEIGHBOURHOOD WATCH OFFICER/ASSISTANT WARDEN

Tony Paradise 01994 230 902 / 07806 608 875 (tonyparadice@hotmail.com)

ASSISTANT WARDENS & VOLUNTEERS

(AW) Linda and Chris Palmer 01994 231381
(AW) Pat and Ted Taylor 01994 232795
(AW) Pat and Ted Taylor Mob 07780 290670
(V) Bob & Jenny Bowen 01994 231221
(V) Lyndon & Gaynor Phelps 01994 230089
(V) Ian Watson 01994 231563
(AW) Polly Cooper 01994 231196

(V) Paul & Elaine Williams 07510 678887
(V) Les Pearce 01994 230872
(V) Kevin James 01994 232137
(V) Kevin Reith 01994 230903
(V) Chris Thomas 01994 231382
(V) Julian King 01994 231655
(AW) Soozie Cooper 01994 231196

IMPORTANT

All those mentioned in this Flood Plan who assist in the event of a flood perform on a VOLUNTARY basis and there is no employment relationship created as a result of this Plan. All Volunteers and Authorities mentioned in this plan accept no liability for claims, losses, damage or injury incurred or sustained in the exercising of their role.

QUALIFIED FIRST AIDERS

Jenny Bowen 01994 231 221
Jean Cory 01994 231 505
Rachel Reith 01994 230 903
Mark Tucker 01994 231 505

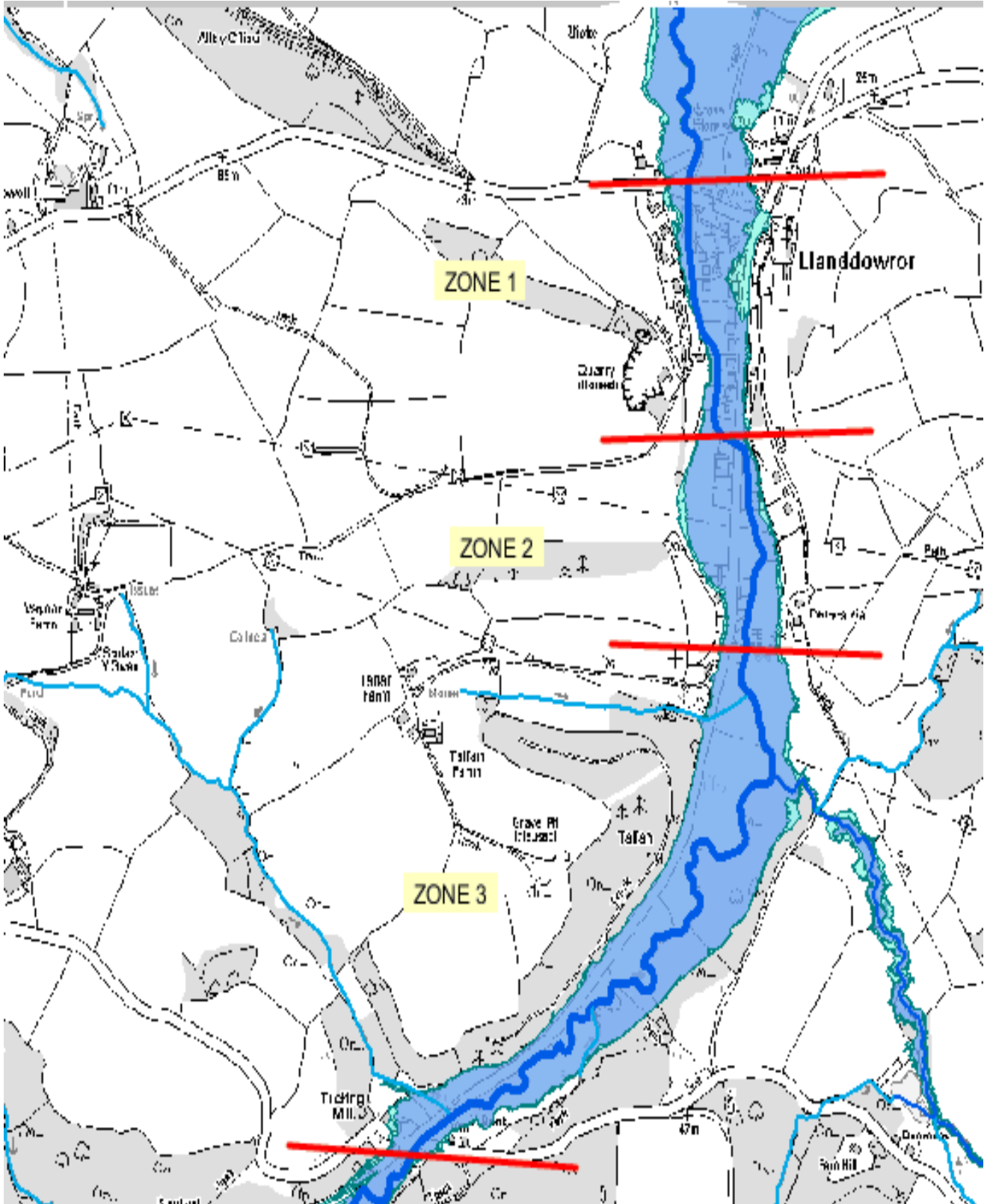
CALL FLOODLINE ON 0845 988 1188 TO REGISTER FOR FLOOD WARNINGS

LLANDDOWROR FLOOD ZONES

Zone	Area Covered	Detail
1	Between Picton House Bridge and Tavernspite Road Bridge	<ul style="list-style-type: none">• Flood Wardens and Assistant Flood Wardens to monitor flow of water.• Look out for debris—branches etc which may become wedged under bridges or snagged in other trees and make flooding worse. Report all information as soon as possible to the Co-ordinator.• Take photographs if possible.
2	Picton House Bridge to Penygraig Farm Crossing Bridge	<ul style="list-style-type: none">• Flood Wardens and Assistant Flood Wardens to monitor flow of water.• Two properties, Black Lion Cottage and Rhyd-yr-Afon are extremely susceptible to flooding at this location. Check with owners that the situation is under control and that flood defences are in place. Report all information as soon as possible to the Co-ordinator.• Take photographs if possible.
3	Old Mill Road Bridge opposite the Old Mill Café	<ul style="list-style-type: none">• Flood Wardens and Assistant Flood Wardens to monitor flow of water.• Look out for debris—branches etc which may become wedged under the bridge and cause water to flow onto the C3236 Road and then flow downhill into the Village.• Report all information as soon as possible to the Co-ordinator.• Take photographs if possible.

Consider the best methods for working together to complete actions as a team

MAP OF LLANDDOWROR SHOWING FLOOD ZONES 1, 2 AND 3



ACTIONS TO BE TAKEN DURING A FLOOD

Identify the actions you will take to keep your community safe during a flood emergency

Move people to safe locations

Action	Detail
1	Activate Community Flood Plan Co-ordinator begin utilising the Llanddowror Community Flood Plan by contacting the Flood Wardens/Assistant Wardens in Zones 1, 2 and 3.
2	Contact all on Community Flood Plan Page 1 Zone 1, Zone 2 and Zone 3 Wardens/Assistant Wardens to carry out monitoring duties. Co-ordinator to contact every Flood Group Warden/Assistant Warden. Contact numbers are on the front of this Flood Plan. Should a Warden be unavailable, the Co-ordinator will contact all residents in that Warden's Zone, as far as practicable.
3	Contact Local Environment Agency Incident Room Co-ordinator phone the Natural Resources Wales (NRW) Flood Incident Room on 01437 783 058 and ask to speak to the <i>South West Flood Warning Duty Officer</i> (West). If no answer ring NRW (EA Wales) on the Cardiff number, 02920 466 422 and ask to speak to the <i>SWFWDO</i> .
4	Contact Local Authority Co-ordinator phone Carmarthenshire County Council (CCC) on 01267 234567 (day) or 01558 824283 (outside of working hours) to inform them that the Llanddowror Community Plan has been activated and the Community actions will begin.
5	Contact Dyfed Powys Police Co-ordinator phone Dyfed Powys Police on 101 to inform them that the Llanddowror Community Flood Plan has been activated and that the Community requests the C3236 be closed through the village and traffic re-routed ensuring officers are stationed at the diversion.
6	Contact Fire & Rescue Service Co-ordinator phone Fire and Rescue Service on 101 to inform them that the Llanddowror Community Flood Plan has been activated.
7	Begin using your own Personal Flood Plan All Residents begin utilising their own Personal Flood Plan. Wardens to ensure their own family, property and belongings are safe, secure and accounted for before attempting to help other flood victims. Move personal belongings upstairs, turn off gas, water and electricity, know the whereabouts of family, move essential stock, begin using individual flood protection products. Move car if parked in street to an area outside the flood consequence area. Safe areas for parking of vehicles are: entrance to Talfan Farm, Cottage Café Car Park and Rectory Hill.

ACTIONS TO BE TAKEN DURING A FLOOD

**Assess at each stage of your Plan that it is safe to proceed
and there is no risk to life**

Action		Detail
8	Assess the situation and the health and safety risks.	<u>ALL WARDENS AND RESIDENTS MUST ensure they protect themselves by <u>NOT entering flood water or engaging in any activity which may cause harm.</u></u> Dynamic Risk Assessment — if it is not safe to do something, do not do it and/or call 999 or 101 for further support. Wear high visibility clothing if possible and if dark, use torches.
9	Ensure those not receiving a flood warning are aware of situation.	<u>Wardens and Assistant Wardens</u> will check on the well-being of residents who may require assistance and will knock on doors to provide an update of the situation and to request extra community assistance as needed.
10	Where is the water coming from/expected to come from?	<u>Co-ordinator</u> to review flood map and if safe to do so provide a visual site inspection of area at risk/currently flooded. Co-ordinator to gather information for a post-flood report for CCC, NRW, DWR CYMRU, Dyfed Powys Police and Fire & Rescue. Warden Reports are essential.
11	Use a known community building to organise your community response.	<u>The New Community Meeting Room</u> will be used by the Llanddowror Community Flood Group as a temporary Rest Centre and Centre of Operations to organise response. <i>Should the flooding reach emergency levels then CCC and Dyfed Powys Police will issue instructions which must be followed for the safety of the public.</i>
12	Watch media to keep up to date with the situation.	<u>All Residents</u> listen to local radio, watch the local news channel on television, visit the NRW (Environment Agency) website www.environment-agency.gov.uk , or call Floodline on 0845 988 1188 for advice.
13	Assess the situation	<u>All Wardens</u> to review, monitor and inform Co-ordinator: Have actions 1-10 been completed? Has the flooding receded or is the situation getting worse?
14	Flood Defence Provisions	Additional sandbags are located in the Sandbag Bins at the bottom of Talfan Farm, adjacent to the Community Meeting Room on the square and at the Pocket Lane entrance to the Pocket Park. Contact details for Sandbag Bin Key Holders are on page 1 of this Plan. Should assistance be required in collecting additional sand bags, Co-ordinator/Wardens should be contacted. Residents are advised to check their sandbags regularly and contact the Co-ordinator should additional ones be required or if empty bags are required for re-bagging. Wardens will check the state of the sandbags in the bins at three-monthly intervals.

ACTIONS TO BE TAKEN DURING A FLOOD

Complete actions together in pairs when possible

	Action	Detail
15	Close down Community Response	Check all in Response Group are accounted for. Close the Rest Centre at the Community Meeting Room (if open). Go home.
16	Review Community Flood Plan	Set up time to review how the Community Flood Plan worked. <ul style="list-style-type: none"> • What worked? What didn't work? • Any changes required? • Any lessons learned? • Report any views to the Co-ordinator as soon as possible for inclusion in a Preliminary Flood Report to be sent to all authorities concerned.
17	Report to Authorities	It is important that all Wardens and Assistant Wardens report back to the Co-ordinator as soon as possible after a flood so that a comprehensive Report can be submitted.

**Call FloodLine on [0845 988 1188](tel:08459881188)
visit www.naturalresourceswales.gov.uk
for more information**

ACTIONS TO BE TAKEN DURING SEVERE FLOODING

	Severe Flood Action	Detail
1	Contact Emergency Services	<u>Co-ordinator</u> to contact Police, CCC and Fire & Rescue to advise of actions taken by group and to seek guidance.
2	Prepare for Community Evacuation	<i>If the Police call for evacuation of an area, <u>ALL Residents</u> to be ready to leave the site safely and ensure all Flood Group Wardens, Assistant Wardens and Volunteers are aware of the Rest Centre location. The Rest Centre location may be the Community Meeting Room or Carmarthenshire County Council designated Rest Centre in St Clears. <i>Transport should be provided by the Local Authority for those who require it – do not go to the Rest Centre unless instructed to do so by emergency services/CCC.</i></i>
3	Share vital information with Emergency Services who attend site for evacuation	If evacuation is taking place, <u>Co-ordinator</u> to advise Emergency Services/CCC staff of location of known vulnerable residents and identify any who need extra assistance. <u>Co-ordinator/Wardens</u> to advise Emergency Services/Local Authority of actions taken so far.
4	Check on residents who may require assistance	<u>All Wardens and Volunteers</u> to check on residents who may require assistance.

SPECIFIC CONCERNS

Specific Concern		Detail
1	First Aiders	Certificated First Aiders willing to help in the event of flooding are listed, with their contact details, on the front page of this Flood Plan. The Group would be pleased to invite residents who may be willing to be First Aiders to contact the Co-ordinator in order that their names can be added to the list. There is a First Aid Box located in the Community Meeting Room .
2	High Visibility Outerwear	Flood Wardens and Assistant Flood Wardens may be provided with high visibility outerwear/bibs if required.
3	Torches/ Flashlights	Flood Wardens may be provided with torches and/or flashlights if required.
4	Flood Barriers	Residents may need assistance to erect their flood gates/barriers etc (individual Property Protection – IPP) so those wishing to receive instruction on how to erect them please contact the Co-ordinator. Flood Barrier Instruction Workshops can be arranged, alternatively, Wardens will assist if contacted.
5	Flood Wardens and Assistant Wardens	Residents are invited to join our existing Group of Flood Wardens, Assistant Flood Wardens and Volunteers. Please contact the Co-ordinator or any Warden/Assistant Warden to arrange this if you are interested in helping during a flood in the village. We would particularly welcome residents who are not directly affected by flooding, as those who are affected will be engaged, during a flood, in looking after their own properties.
6	Sewage Problems	Residents are urged to contact DWR Cymru immediately they experience problems with sewage in or around their homes and to make a note of the date and reference number of their complaint. Please also report details to the Flood Co-ordinator.
7	Advice and Concerns	Residents are urged to contact the Co-ordinator or a Warden for advice or if they have any concerns concerning this Flood Plan.

**Volunteers can help during a flood
in addition to the Wardens and Assistant Wardens
Ensure that those doing manual work
are physically able and reasonably fit**

The River Hydfron Gauge

This is situated opposite the Picton House - it is operational but is not yet linked to the NRW website (it is necessary for some reasonably high levels in order for it to be fine-tuned).

There is also a **STAFF (Depth) Gauge** in the River Hydfron which gives a good indication of the river level and this can be viewed from the Pedestrian Bridge

EMERGENCY CONTACTS LIST

Name	Telephone General	Telephone Out of Hours
Floodline	03708 560 560	0845 988 1188
Natural Resources Wales (NRW) Local Office, Haverfordwest	02920 466 422 or 01437 783 058	02920 466 422 or 01437 783 058
Dyfed Powys Police	999	999
Or a Warden should	999	999
Ambulance Service	999	999
Dwr Cymru - Welsh Water	0800 0853 968	0800 0520 130
Western Power	0845 601 3341	0800 152 0400
SWALEC	0800 9122 222	0800 9122 222
RSPCA	0300 1234 999	-
Carmarthen County Council	01267 234567	01558 824 283
Llanddowror & Llanmiloe Community Council	01994 231505 or 07811 069 719	01994 231505 or 07811 069 719
Wales and West Utilities	0870 165 0597	0800 111 999

Radio Pembrokeshire 102.5 FM	Radio Carmarthenshire 97.1 FM	Real Radio 102.3 FM	Radio Wales 93.104 FM
You can also access NRW for up to date information on http://naturalresourceswales.gov.uk/alerts			

IMPORTANT

This document the LLANDDOWROR COMMUNITY FLOOD ACTION PLAN or any part thereof may not be copied or reproduced in any form without the express permission of the Clerk, Llanddowror & Llanmiloe Community Council. All Wardens and Volunteers have agreed that their details may be included in the LLANDDOWROR COMMUNITY FLOOD ACTION PLAN and these details are for the information of residents of Llanddowror for the sole purpose of activating and responding to an emergency situation.

ACKNOWLEDGEMENTS

The Clerk of Llanddowror & Llanmiloe Community Council would like to thank Natural Resources Wales (NRW) for their help and support in compiling this document also for providing flood defences and ancillary equipment. Thanks are extended to Carmarthenshire County Council, South Wales Trunk Road Agency, Dyfed Powys Police, National Fire & Rescue Service, SRB SCRR Trunk Road Improvement Contractors for their assistance during past flooding events. Thanks are also extended to all Flood Wardens, Assistant Wardens, Volunteers and Residents of Llanddowror who have supported the formation of this Flood Plan and continue to offer their voluntary services.